

Social Monitoring Report

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Quarterly Report (January to March 2023)
April 2023

India: Inclusive, Resilient and Sustainable Housing for Urban Poor Sector Project in Tamil Nadu

Prepared by Tamil Nadu Urban Habitat Development Board, Government of Tamil Nadu for the Asian Development Bank.

ABBREVIATIONS

ADB	- Asian Development Bank
BPL	- below poverty line
CCDO	- Chief Community Development Officer
CDO	- Community Development Officer
CBO	- community based organization
EMA	- external monitoring agency
GOTN	- Government of Tamil Nadu
IRSHUPSP	- Inclusive, Resilient and Sustainable Housing for the Urban Poor Project
NGO	- non-governmental organization
PID	- project implementation division
PMU	- project management unit
SPS	- Safeguard Policy Statement
TNUHDB	- Tamil Nadu Urban Habitat Development Board
TNPTEEA	- Tamil Nadu Protection of Tanks and Eviction of Encroachment Act
TWAD	- Tamil Nadu Water Supply and Drainage Board

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EXECUTIVE SUMMARY

Background: Recent weather events such as severe flooding in Tamil Nadu have highlighted the extreme vulnerability of low-income households and their livelihood. The state's high risk for climate-related disasters makes the slums extremely vulnerable to intense rainfall and recurrent flooding given their encroachment on natural drains, which are prone to overflow during heavy rainfall. Tamil Nadu's population living in slums amounts to 5.8 million, representing 16.6 percent of the state's urban population. The state faces a housing shortage in urban areas of around 1.25 million units. Based on a recent demand survey, there are 1.39 million registered applications requesting affordable housing units in Tamil Nadu under Pradhan Mantri Awas Yojana-Urban, of which about 625,368 have been approved. The Government of Tamil Nadu (GOTN) is committed to addressing the state's urban housing deficit, especially for the economically weaker section population. The Tamil Nadu's "Vision 2023" sets out the provision of housing with infrastructure for all urban slum families in Tamil Nadu and the creation of a slum free state by 2023.

Subproject description: There are 9 subproject areas proposed under IRSHUPSP by the Tamil Nadu Urban Habitat Development Board (TNUHDB), the implementing agency. The project aims to construct an estimated of 6000 multistorey housing units in 9 Districts of Tamil Nadu to accommodate the families proposed to be relocated from the 50 water bodies that have been identified by the District administration as encroachments in water bodies requiring to be relocated as these families are living in high-risk areas.

Impact and Outcome: The project is aligned with the following impact: permanent shelter with appropriate housing infrastructures and services provided for every affected household. The project will have the following outcome: access to inclusive, safe, and affordable housing infrastructure and services for vulnerable and disadvantaged communities in Tamil Nadu.

Resettlement Plan: Four resettlement plans have been prepared for Kalanivasal, Reddiarpatti, Vallam and Pallipalayam subproject areas. The RPs were drafted with the data from the socioeconomic survey of the sending sites.

Legal Framework: The policy framework and entitlements for IRSHUPSP are based on a combination of The Tamil Nadu Protection of Tanks and Eviction of Encroachment Act 2007, and ADB's SPS. The project will extend compensation, assistance, and benefits to all families identified by TNUHDB in the settlements that are identified by the District administration as encroachments of water bodies and facing high risk of flooding. These will include all persons occupying land over which they neither have legal title, nor have claims recognized or recognizable under national law.

Entitlements, Assurances and Benefits: IRSHUPSP is likely to have six types of impacts that will require compensation and/or mitigation measures: (i) physical displacement / relocation; (ii) loss of assets and structures (residential/commercial); (iii) permanent loss of income or livelihood; (iv) collective impacts on groups, such as loss of common property resources; (v) temporary loss of income to business; and (vi) loss of trees. Affected persons (structure owners, occupiers, tenants, etc.) are entitled to receive compensation and resettlement benefits as specified in the entitlement matrix of the Resettlement Framework. A Government Order has also been issued by the GOTN authenticating the entitlements.

The details of the entitlements were enlisted as per the data collected from the socioeconomic survey and the same is being verified at the field.

Graduation Program: The Graduation approach is a holistic, time-bound, and carefully sequenced set of interventions designed to restore the livelihood for the vulnerable households by providing assistance through four core pillars, i.e., social assistance, livelihoods promotion, financial inclusion, and social empowerment.

As part of the subproject activities in Kalanivasal and Reddiarpatti, the Graduation Program planning was initiated by the NGO, World Vision India (through ADB) with support from BRAC UPGI for eligible urban poor households to restore livelihoods and rehabilitate social welfare post resettlement. The activities were continued by the Community Officers in all the subproject areas including Vallam and Pallipalayam.

Consultation and Disclosure:

During the reporting period, construction site consultations with the affected persons were held at Vallam and Kalanivasal sub project areas. The affected persons were informed about the entitlements, building design, social infrastructure proposed to be constructed within the scheme area, the construction details, treatment of sewerage, groundwater management etc. A total of 57 persons attended the consultation in both the areas which included 77% women. The consultation reports are appended as Appendix 1.

Further consultations will be conducted by the PID during implementation and post-relocation, in line with the consultation and participation plan (CAPP) prepared for the project.

Efforts were made by the project to ensure women's participation in the consultations. Women members are actively involved in the consultation process.

Grievance Redress Mechanism: A common GRM is in place for any grievances related to the program. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project. The brochures distributed during consultations have the details regarding the GRM levels. No grievances / complaints were received in the reporting period, as displacement is scheduled to begin after replacement housing is constructed and ready for occupation. GRC formed in 4 sub project areas – Kalanivasal, Vallam, Reddiarpatti and Pallipalayam

Reporting: The purpose of the social safeguard monitoring report (SSMR) is to analyze periodically and document the process and results over the total implementation period. The current report is the 3rd Social Safeguard Monitoring Report (SSMR) prepared for the reporting period from January to March 2023.

I. BACKGROUND OF THE REPORT AND PROJECT DESCRIPTION

1. **Project Description:** Given the flooding risks and the GOTN's Vision 2023, the government has requested support from ADB for: (i) relocation and rehabilitation of households living in extremely vulnerable and high-risk areas in cities in Tamil Nadu; (ii) development and implementation of a housing model for industrial workforce; (iii) piloting new models of affordable housing; and (iv) Regional planning.

2. The proposed Inclusive, Resilient and Sustainable Housing for Urban Poor Sector Project (IRSHUPSP) in Tamil Nadu will promote access to inclusive, resilient and sustainable housing and urban development by supporting the state in (i) relocating slum households vulnerable to natural hazards to safer locations, (ii) providing affordable, proper housing for households and migrant workers from the economically weaker section (EWS) and lower-income group (LIG), and (iii) strengthening the state's capacity to design and implement integrated development plans for its regions.

3. **Affordable and improved housing for vulnerable communities:** The project will construct housing units in nine separate locations throughout the state and relocate an estimated 6,000 slum households vulnerable to natural hazards to safer locations. Subprojects under this output will be prepared based on location, and the selection criteria will include technical, economic, financial, safeguards, and sustainability criteria as detailed in the PAM.

4. As an initial step, the vulnerable areas were identified in coordination with the Revenue Departments and the implementation divisions were formed as per the sites selected. The details of the subproject sites are given below:

Table 1: Details of the Potential Subproject Sites

S. No	Name of the Schemes	No. of areas to be relocated (sending sites)	Name of the District	No. of housing units proposed
1.	Reddiarpatti	13	Tirunelveli	876
2.	Kalanivasal	9	Sivagangai	900
3.	Vallam	4	Thanjavur	969
4.	Pallipalayam	7	Namakkal	520
	Total	33		3265

Source: TNUHDB

5. Few more sites in Chennai were proposed to the ADB for consideration under IRSHUPSP. The project consultants, from the Social, Environmental and Planning team, the Chief Community Development Officer (PMU), the Executive Engineers, Assistant Executive Engineers, Community Development Officers, Community Officers, Assistant Engineers, from TNUHDB visited few proposed areas in Chennai (Reconstruction sites and Green Field) on 14 March 2023. The details of the new areas in Chennai are as given below:

Table 2: Details of the Potential new subproject sites identified

S. No	Name of the Schemes	Category	No. of units
1	B R N Garden	Reconstruction	567

S. No	Name of the Schemes	Category	No. of units
2	Power Kuppam	Reconstruction	64
3	Madaveedhi	Reconstruction	24
4	Greems Road	In situ	418
5	VOC Nagar, (Stanley Hospital)	Green field	1440
6	TANSI Land (Waltex Road)	Green field	549
7	Water Basin Road	Green field	675
8	Kannapar Thidal	In situ	594
9	Water Pumping station Road, Chinthadripet	In situ	450
10	LLOYDS Road (Muthiah Thottam)	Green field	384
11	Prakasam Street	Green field	477
	Total		5642

6. **Categorization:** This project involves significant involuntary resettlement impacts and is classified as category A for involuntary resettlement. The project is not assessed to impact any Indigenous peoples groups and is classified as category C for Indigenous People.

II. RESETTLEMENT PLANNING

A. Enumeration

- (i) Identification of vulnerable areas was done initially in coordination with the Revenue Department and the most vulnerable areas were identified.
- (ii) The encroached area was earmarked with the revenue surveyors and the boundary marking was done using Total Station Survey.
- (iii) Once the boundary is marked, the structures are marked and the topo sketch is prepared.
- (iv) After the topo marking, a unique number is given to each identified household (For example: SCB / KK-01, where SCB is the Department acronym, the alphabets denote the acronym for the area name and the numerals indicate the HH number)
- (v) The District Administration is informed about the proposed enumeration and socio-economic survey (Tab survey) well in advance and the necessary police protection is also arranged as precautionary measures.
- (vi) The TNUHDB team then visits the proposed sites and informs about the people about the enumeration process and the purpose along with a short overview about the project.
- (vii) Joint Enumeration by Revenue department, TNUHDB and land-owning department is then done and the photographs of the surveyed families are also captured.
- (viii) Socio economic survey (Tab survey) is then conducted by TNUHDB for the identified structures.

7. The enumeration carried out by the TNUHDB is completed in the following subproject areas:

Table 3: Households Enumerated by TNUHDB

S. No.	Name of the Schemes	No. of housing units proposed	No. of housing units enumerated by TNUHDB
1.	Reddiarpatti	876	876
2.	Kalanivasal	900	900
3.	Vallam	969	969
4.	Pallipalayam	520	520
	Total	3265	3265

Source: Enumeration - Reddiarpatti December 2019 / June 2020/ Feb 2021; Kalanivasal December 2019 / February 2020; Vallam August 2020; Pallipalayam Feb 2020.

8. The enumeration by TNUHDB in the newly identified areas has been completed and the status is as given below.

S. No.	Name of the Schemes	No. of housing units proposed	No. of housing units enumerated by TNUHDB
1.	Villukuri	132	132
	Total	132	132

Source: Enumeration -;; Villukuri Nov / Dec 2022 / Jan 2023

9. The detailed tablet-based survey will be carried out later.

B. Socio- economic survey (Tablet-based Survey)

- (i) The socioeconomic survey by the Tab survey team has been completed in the following subproject areas - Kalanivasal, Reddiarpatti, Vallam and Pallipalayam.

Table 4: Surveyed Housing Units

S. No.	Name of the Schemes	No. of housing units proposed	No. of housing units socio economic survey done by ADB team
1.	Reddiarpatti	876	874
2.	Kalanivasal	900	900
3.	Vallam	969	969
4.	Pallipalayam	520	520
	Total	3265	3263

Source: Socioeconomic survey: Reddiarpatti 22.6.2020/ 4.2.2021; Kalanivasal 28.7.2020/ 27.1.2021; Vallam 1.9.2020; Pallipalayam Feb 2021.

C. Resettlement Planning Documents

10. The Resettlement Plans were drafted and updated based on detailed measurement survey (DMS) for all sections (sending sites) involving permanent impacts. The resettlement plans are prepared based on the results of the inventory of loss and census and socioeconomic survey of affected families in all settlements identified for relocation, addresses social impacts arising out of relocation of non-titleholders / squatters in the water bodies identified by the

District administration and impact to private assets resulting in physical and/or economic displacement to families/individuals, either direct or indirect, and is in compliance with ADB's Safeguard Policy Statement, 2009 and the Resettlement Framework for the project.

11. The resettlement plans are then updated based on the verification of the data at the field by the CDOs. The updated resettlement plan is then disclosed in the TNUHDB website after clearance from ADB.

Table 5: Status of Resettlement Plans

S. No.	Name of the Subproject Area	Status of Resettlement Plan Preparation	Remarks on status of Resettlement Plan	Website Link
1.	Reddiarpatti	Prepared	Draft	https://tnuhdb.tn.gov.in/storage/ck_uploads/tX9MpCALqL82OfKJnkNfCUBgg8tlfEULtKSQYnj1.pdf
2.	Kalanivasal	Prepared	Draft/ Updated on October 2021	Draft RP: https://tnuhdb.tn.gov.in/storage/ck_uploads/99ipATb7gX194FU2isAuHkkWdJdQP2Opccx05RfM.pdf Updated RP: https://tnuhdb.tn.gov.in/storage/ck_uploads/Kalanivasal.pdf
3.	Vallam	Prepared	Draft/Updated on February 2022	Draft RP: https://tnuhdb.tn.gov.in/storage/ck_uploads/RJpjVyJlfNKoYEwBHMAzia7m0o3mnNJDDrJvrg2c.pdf Updated RP: https://tnuhdb.tn.gov.in/storage/ck_uploads/Vallam.pdf
4.	Pallipalayam	Prepared	Draft	https://tnuhdb.tn.gov.in/storage/ck_uploads/PALLIPALAYAM-Sub_Project.pdf

Table 6: Status of Contract Packages

Package Number	General Description	Date of Package/ Contract Award	Remarks
IRSHUP/KAL/01	Construction of 900 Nos of housing units adopting Type Design No. 02/2020 (G+3) with associated infrastructure works at Kalanivasal Village, Karaikudi Taluk in Sivagangai District	Contract Awarded on 07/01/2022	<u>Work in progress as follows:</u> - Block A1: First floor, second floor & Third floor brickwork is in progress • Block A2: First floor slab shuttering and reinforcement work is in progress. • Block A3: Footing shuttering work is in progress. • Block A4: Basement consolidation work is in progress. Ground floor column concrete work is completed • Block A5: First floor roof shuttering and

			<p>reinforcement work is in progress</p> <ul style="list-style-type: none"> • Block A6: First floor, second floor, third floor & Parapet brickwork is in progress • Block A7: First floor column concrete work is in progress. • Block B1: Ground floor, first floor, second floor brickwork is completed. third floor brickwork is in progress. • Block B2: First floor brickwork is in progress. • Block B3: Basement PCC work is completed. Ground floor slab Shuttering and reinforcement work is in progress. • Block B4: First floor slab reinforcement and shuttering work is in progress • Block C1: First floor column concrete work is in progress. • Block C2: Earth refilling and consolidation work is completed. • Block D1: First floor, second floor, third floor brickwork is in progress and Head room column work is completed. • Block D2: Ground floor, first floor, second floor brickwork is in progress & Third floor roof Concrete work is completed. • Block E1: Ground floor brickwork is in progress and Third floor roof slab reinforcement and shuttering work is in progress. • Block F1: Footing pedestal concrete work is completed • Block G1: Ground floor, first floor, second floor & Third Floor Brickwork is in progress • Block H1: Ground Floor slab concrete is completed.
IRSHUP/RED/02	Construction of 876 nos. of D/02 housing units adopting Type Design No. 03/2020 Type-A, B, C, D & E (G+3) with associated infrastructure works at Reddiarpatti Village, Palayamkottai Taluk, Tirunelveli District	Contract Awarded on 08/12/2022	<p>Block B7: Footing form work completed and concrete work in progress</p> <p>Block B8: Footing work completed and column shuttering work in progress</p> <p>Block B8: Footing work completed and column shuttering work in progress</p> <p>Block C1: Earth work in progress</p> <p>Block C2: Earth work in progress</p> <p>Block C4: Earth work in progress</p> <p>Block C7: Earth work in progress</p> <p>Block C9: Footing concrete work completed and curing work in progress</p> <p>Block C10: Short column formwork and concrete work in progress</p> <p>Block D1: Earth work in progress</p>
IRSHUP/VAL/03	Construction of 969 Nos of housing units adopting Type Design No. 02/2020 (G+5) with associated infrastructure works at Ayyanar Koil Phase II,	Contract Awarded on 07/01/2022	<p><u>Work in progress as follows:</u></p> <ul style="list-style-type: none"> • Block A1: Ground Floor column completed • Block A2: Brick work completed up to plinth beam (PB) bottom

	Vallam, Thanjavur Taluk in Thanjavur District		<ul style="list-style-type: none"> • Block A3: 1st Floor Roof slab shuttering work in progress • Block A4: 2nd floor roof shuttering work in progress • Block A5: 1st floor column work in progress • Block A6: 3rd floor column work in progress • Block A7: 2nd floor roof slab shuttering work in progress • Block B1: 3rd floor column work in progress • Block B2: 2nd floor column work in progress • Block B3: 2nd floor roof slab steel reinforcement work in progress • Block B4: 4th floor column work in progress • Block C: 1st floor column work in progress • Block D: Ground floor Roof slab RCC completed
IRSHUP/PA/04	Construction of 520 nos. of housing units (with associated infrastructure works at Pallipalayam	Contract not yet awarded	

III. PUBLIC PARTICIPATION AND CONSULTATION

12. During the reporting period, construction site consultations were held at Vallam and Kalanivasal sub project areas. The summary of the meetings held is in given Table 7. The consultation reports are appended as **Appendix 1**.

13. The public were informed in advance by issuing meeting notices and also door to door information. Relevant and adequate information were provided in Tamil, it was undertaken in an atmosphere free of intimidation or coercion.

14. The consultations were gender inclusive and everyone including vulnerable persons participated and suggestions on safety aspects, amenities and facilities required were incorporated. All the Affected Persons (APs) are vulnerable and 25% with multiple vulnerabilities participated and raised concerns regarding any special benefits/assistance.

A. Stakeholder Meetings and Awareness Programs

15. **Stakeholder** consultative platform committees have been formed in the following 4 subproject areas and the proceedings for the same were annexed in the first SSMR.

- (i) Kalanivasal – Sivagangai District
- (ii) Reddiarpatti – Tirunelveli District

- (iii) Vallam – Thanjavur District
 (iv) Pallipalayam – Namakkal District

16. Table 7 presents the summary of consultations conducted in the covered period. Details of public consultations are presented in Appendix 1.

Table 7: Stakeholder Consultations Undertaken in the Reporting Period

Date and Time of Meeting	Location/ Venue of the Meeting	Stakeholders who Attended the Consultation Meeting	No. of Participants			Key Discussions
			M	F	Total	
21.02.2023 / 11.00 AM	Vallam Construction site & site office (Thanjavur)	Affected persons, TNUHDB officials and contractor	5	18	23	<ul style="list-style-type: none"> • Purpose of the meeting and TNUHDB's role in implementation of the project. • Amenities and other benefits of housing under ADB project. • Advantages of alternate housing. • Entitlements and benefits provided under ADB for the Project Affected Families.
14.03.2023 / 10.30 AM	Kalanivasal Construction site & site office (Karaikudi)	Affected persons, TNUHDB officials and contractor	8	26	34	<ul style="list-style-type: none"> • Environmental friendly activities proposed • Stage of Construction and methods • Project details, floor plan and other infrastructure proposed • Quality of the construction process • Quality assurance policy
Total			13 (22.8%)	44 (77.2%)	57	

IV. GRADUATION PROGRAM

17. The Community Officers have been undertaking the graduation program activities in Kalanivasal, Reddiarpatti, Vallam and Pallipalayam sub project areas. The preferred training or livelihood assistance is identified after discussion with the beneficiaries. Individual house visits and group discussions are done for the introduction of the graduation program activities. Local market assessment is done near the proposed relocation sites. Earlier, the market assessment was done by the NGO, World Vision India at Reddiarpatti and Kalanivasal subproject sites, partially. TNUHDB had continued with the balance families at Reddiarpatti and Kalanivasal. The market assessment for Vallam and Pallipalayam subproject site is being taken up by TNUHDB and the process is ongoing. With reference to the Graduation Road map, TNUHDB is in line with the activities (Skill training requirements and identification of training providers, developing livelihoods curriculum) for the period, i.e., pre implementation stage and implementation (post-relocation) stage. The next step, i.e., imparting the trainings / provision of assistance for asset creation would be taken up once the affected persons are relocated. There are other steps that TNUHDB will undertake to prepare for implementation before the affected persons relocate – reviewing the TNUHDB capacity assessment and filling capacity gaps; developing and finalizing the digital monitoring and data collection system; segmenting and selecting Graduation households after the livelihood loss survey; reviewing staffing matrix and animator caseload; among other tasks in the roadmap.

18. 617 persons have been visited and their livelihood training requirements or areas of interest are recorded. The community officers'/animator visit the enumerated households periodically and verify whether the enumerated person is still residing at the area. This verification is done by TNUHDB for revalidation purpose.

S. No.	Sub project area	Number visited
1	Vallam	292
2	Kalanivasal	104
3	Pallipalayam	61
4	Reddiarpatti	160
	Total	617

19. The trainings and assets requested are enlisted below:

S. No.	Training
1	Tailoring & Embroidery / Aari work
2	Computer
3	Masala products
4	Cooking of Ready to eat food products using millets
5	Beautician
6	Candle / Incense stick making
7	Kitchen gardening
8	Driving

9	Mechanic training(AC/car/2-wheeler/Auto)
10	Welding

S. No.	Assets / livelihood assistance
1	Fancy store
2	Flower / Fruits / Vegetable business
3	Cloth business
4	Sewing machine / Tailoring shop
5	Rice Flour / Masala grinding machine
6	Hotel business / Tea shop
7	Two wheeler mechanic shop
8	Beauty parlour
9	Packaging business (packers movers)
10	Coconut business
11	Food products using millets
12	Weaving – base products / materials
13	Auto
14	Steel products business

20. Households have requested for tailoring machine, masala grinding machines, assistance for tea shop, hotel business, two wheeler mechanic shops and other assistance to improve their livelihood (Details in above table). Earlier, the assessment was done by the NGO, World Vision India at Reddiarpatti and Kalanivasal subproject sites, partially. TNUHDB had continued with the balance families at Reddiarpatti and Kalanivasal. The assessment for Vallam and Pallipalayam subproject site is being taken up by TNUHDB and the process is ongoing.

V. GRIEVANCE REDRESSAL MECHANISM

21. A common grievance redressal mechanism (GRM) is in place for any grievances related to the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project. The brochures distributed during consultations have the details regarding the GRM levels.

22. TNUHDB also has various methods for grievance redress for slum dwellers or the general public affected by TNUHDB activities (scheme / division level complaints register, website complaints and mobile Application) and the same can also be used and will be integrated with the project GRM. Any IRSHUPSP specific grievance which comes in through TNUHDBs existing systems will be routed back to the project specific GRM to level 1.

23. Till date no grievances have been received as the Resettlement Plan implementation has not yet commenced and displacement has not taken place. Communications have been sent to the implementing divisions for setting up the Grievance Redressal Committees. The GRCs has been formed for Kalanivasal, Reddiarpatti, Vallam and Pallipalayam subproject areas. The

proceedings regarding the same are annexed as Appendix 2.

24. Toll free number has been obtained. The online GRM, Toll free number and the in-person grievances are to be integrated. The process of establishment of the completely integrated grievance unit with necessary staff and infrastructure has been initiated. The website design was presented by the consultant and few changes have been suggested by the TNUHDB the testing is under progress. The online GRM is expected to be operational in the next quarter. However, TNUHDB's routine grievance redressal mechanism is ongoing. Complaints, if any are addressed to the Executive Engineer at the division level and Managing Director at the Headquarters level. If complaints are received, it is forwarded to the concerned sections and action is taken to rectify the same.

VI. INSTITUTIONAL ARRANGEMENTS

25. **TNUHDB Divisions:** For the implementation of the IRSHUPSP, two Project Implementation Divisions were formed in Madurai and Salem. Due to administrative reasons, the TNUHDB divisions' jurisdictions was reorganized in December 2021 and the subproject areas were distributed among TNUHDB divisions as given below:

Table 8: ADB implementing TNUHDB Divisions (Reorganized in December 2021)

S. No.	Division
1	Trichy Division
2.	Namakkal (PID-2) Division
3.	Tirunelveli Division
4.	Sivagangai (PID-1) Division

26. Table 9 below provides the safeguards and gender implementation arrangement and the corresponding designated staff for each site.

Table 9: IRSHUP Implementation Arrangements for Social Safeguards/Gender/Graduation Program

S. No.	PMU / PID	Name of the post	Name of the Staff (Thiru/Tmt)	Project site
Project Management Unit				
1.	PMU	Chief Community Development Officer	K. Muthiah Pillai	PMU
2.	PMU	Community Development Officer	Alma. K	PMU
3.	PMU	Social Development Specialist (Gender)	A. Bosgo	PMU
Project Implementation Divisions				
4.	Sivagangai (PID-1) Division	Community Development Officer	P. Kalidass	Kalanivasal
5.		Community Officer	G. Muniyasamy	Kalanivasal

S. No.	PMU / PID	Name of the post	Name of the Staff (Thiru/Tmt)	Project site
6.		Community Officer	P. Shanthi	
7.		Animator	G. Dinesh	Kalanivasal
8.		Animator	M. Vimalraj	
14.	Tirunelveli Division	Community Development Officer	A. Agnes Jerome Rathna	Reddiarpatti and Kadayanallur
15.		Community Officer	Jeyachandran	Reddiarpatti
16.		Community Officer	Ranjitha	Kadayanallur
17.		Animator	Samuel Regan	Reddiarpatti
18.		Animator	Vinnarasi	Kadayanallur
19.	Namakkal (PID-2)	Community Development Officer	-- Vacant--	Pallipalayam
20.		Community Officer	C. Govindan	Pallipalayam
21.		Animator	-- Vacant--	Pallipalayam
25.	Trichy Division	Community Development Officer	-- Vacant--	Vallam
26.		Community Officer	S. Vinotha	Vallam
27.		Animator	-- Vacant--	Vallam

27. The community development personnel in the nearby division will be given additional charge till the post is filled. TNUHDB proposes to call the waiting list candidates from the earlier recruitment. The CDOs, COs and Animators of the Project Implementing Divisions will be involved in the Graduation Program. The vacancies are proposed to be filled up by the next quarter.

28. **Workshops conducted:** No workshops or trainings were conducted in the reporting period.

VII. COMPLIANCE STATUS OF LOAN COVENANTS

29. The Loan covenants are being complied by TNUHDB and the following statements are confirmed for compliance:

- (i) No affected persons have been displaced yet from the surveyed locations by GOTN
- (ii) Construction works were initiated after the ADB clearance for the Resettlement Plan was received.

Table 10: Status of Compliance to Loan Covenants

S. No.	Description	Status of compliance
1	<p><u>Land Acquisition and Involuntary Resettlement</u></p> <p>Without limiting the application of the Involuntary Resettlement Safeguards, the RF, and the respective RPs, the Borrower shall ensure, or cause the relevant EA to ensure, that no physical or economic displacement takes place in connection with the Subprojects under Component 1 until:</p>	
2	<p>a. Compensation and other entitlements have been provided to affected people in accordance with the RP; and</p>	Not yet applicable. As of now, since the relocation housing and infrastructure under various subprojects (2 nos.) are under construction, displacement has not yet started. Will be complied.
3	<p>b. A comprehensive income and livelihood restoration program has been established in accordance with the RP.</p>	The livelihood restoration program has been designed/is being designed as part of each resettlement plan prepared/under preparation. Will be established and complied.
4	<p><u>Safeguards Monitoring and Reporting</u></p> <p>Submission of quarterly Safeguards Monitoring Reports in respect of environmental matters until the completion of construction and annually thereafter, and quarterly Safeguards Monitoring Reports in respect of involuntary resettlement matters, in each case to ADB and disclose relevant information from such reports to affected persons promptly upon submission</p>	Being complied and will be ensured.
5	<p>if any unanticipated or social risks and impacts arise during construction, implementation or operation of the Project that were not considered in the RP, promptly inform ADB of the occurrence of such risks or impacts, with detailed description of the event and proposed corrective action plan;</p>	Will be ensured

S. No.	Description	Status of compliance
6	Report any breach of compliance with the measures and requirements set forth in the RP promptly after becoming aware of the breach.	Will be informed/reported to ADB in case of any non-compliances identified through internal or external monitoring.

VIII. CONCLUSION AND FOLLOW-UP ACTIONS

30. The monitoring of social safeguard activities and implementation will be continued during the all the stages of the project. The TNUHDB will continue all the safeguard measures for the successful implementation and completion of the project activities. Meticulous planning and execution will be done in all activities to mitigate any grievances.

- 30.1. The vacant positions in the implementing divisions will be filled up once orders are received for calling the next ranking candidates in the recruitment conducted earlier in February 2021
- 30.2. Consultations and construction site visits will be continued regularly by the TNUHDB. Host community meetings are planned to be conducted in the next quarter
- 30.3. The training preference and asset requirement requests have been enlisted. Local training providers will be identified and oriented on the ADB project. The actual implementation of the training program will be done once the relocation is done.

31. In the next report, TNUHDB will also report on other Graduation roadmap activities listed out for pre-implementation stage, such as developing livelihoods curriculum with relevant partners (like TNSDC); reviewing the TNUHDB capacity assessment and defining actions for filling capacity gaps; finalizing the digital monitoring and data collection system; reviewing and reporting on staffing matrix for Graduation; among other steps laid out in the document.

32. Villukuri, in Tirunelveli division and Keeranur and Ottanchatram in Trichy Division have been identified as new sites. Few sites in Chennai (Potential Site details in Table 2) has been identified for the ADB project. Once the necessary approvals are received, enumeration and consultations will be initiated.

33. **Monitoring of Safeguard Compliance:** The regular follow-up and monitoring of safeguard compliance will be continued. The PMU and PID social safeguards team are involved in monitoring and provide required assistance for the compliance of safeguard issues.

MONITORING INDICATORS

Ref.	Resettlement and Rehabilitation Activities	Progress	Remarks
Preconstruction activities and R&R activities			
1	Assessment of resettlement impacts due to changes in project design (if required)	Not applicable as of now	
2	Preparation/updating of resettlement plan based on changes in project design	There might be changes in Pallipalayam RP due to few changes/ alignments in social infrastructural facilities	Once the detailed site design is finalised, the RP will be updated

			and shared with ADB
3	Approval of updated resettlement plan from ADB	Not applicable as of now	
4	Disclosure of updated resettlement plan	Prepared RPs have been disclosed	
5	Establishment of Grievance Redress Mechanism	No grievances reported till now	GRC formed for 4 Sub project areas
6	Capacity building of PID	Not yet done	
7	Verification of displaced persons census list; finalization of compensation and assistance	617 numbers from 4 sub project sites	
Resettlement plan implementation			
1	Disbursement of assistance to affected persons	Activity not yet started	
2	Disbursement of special assistance to vulnerable groups	Activity not yet started	
3	Relocation of affected persons	Activity not yet started	
4	Plan for retaining the community property resources	Activity not yet started	
5	Reinstallation of public utilities that are used by other user community (un-affected community)	Activity not yet started	
6	Records of grievance redressed	Activity not yet started. No grievances reported	
7	Income restoration measures through training	197 persons enquired and preference enlisted	
Income Restoration			
1.	Reestablishment of income generating activity to earlier levels of production / enterprise	Activity not yet started	
2	Restoration of pre project income levels and living standard	Activity not yet started	
3.	Training provided	Activity not yet started	
4.	Sustainability of income activity	Activity not yet started	
5.	Adequacy of assistance for establishment of income activity	Activity not yet started	
Social measures during construction as per contract provisions			
1	Prohibition of employment or use of children as labor	Yes	
2	Prohibition of forced or compulsory Labour	Yes	
3	Ensure equal pay for equal work to both men and women	Yes	
4	Implementation of all statutory provisions on labour like health, safety, welfare, sanitation, and working	Yes	
5	Maintenance of employment records of workers	Yes	

34. The individual Monitoring Indicators for the 4 subproject areas are annexed as Appendix 3

35. **Consultation and dissemination:** Consultation meetings with the local residents, men and women, project affected families and persons, leaders of resident welfare associations, other local leaders will be conducted regularly to overcome any possible harms to the project.

List of Appendices:

1. Construction site consultation report – Kalanivasal and Vallam
2. GRC proceedings
3. Monitoring indicators

Appendix 1: Construction site consultation reports- Kalanivasal and Vallam

1



Inclusive, Resilient, and Sustainable, Housing for the Urban Poor Sector Project in Tamil Nadu (IRSHUPSP)

Kalanivasal ADB Scheme Consultations on 14 march 2023

Venue: Construction Site Office Kalanivasal, Sivagangai District.

The Public Consultation was headed by Er.M.Pushparajan,B.E,Asst.Executive Engineer, TNUHDB, Sub Division Sivagangai and supported by the following officials

1. Er.Reo joan Assistant Engineer TNUHDB Sub Division Didigul
2. Er.A.Pastin Victor Junior Engineer TNUHDB Sub Division Sivagangai
3. Mr.Suresh Project Director Abirami Construction Company
4. Mr. Muniswaran Construction management Specialist TNUHDB, PID-I Sivagangai
5. Mr. Gobi, Environmental Specialist a/c TNUHDB PID-I Sivagangai
6. Mrs. P. Shanthi Community Officer, TNUHDB PID-I Sivagangai

Consultation III

Date	Topic	Phase	No.of Participants (Male)	No.of Participants (Female)	No.of Participants Total
14.03.2023 11.00 AM	Public Consultation	Construction Phase	08	26	34

Photos







தமிழ்நாடு நகர்ப்புற வாழ்விட மேம்பாட்டு வாரியம்
திட்ட செயலாக்க கோட்டம் - I சிவகங்கை
நகர்ப்புற ஏழை எளியோர்க்கான நிலையான ஒன்றிணைந்த வீடுகள் திட்டம்
(IRSHUPSP)

ஆலோசனைக் கூட்டம்

இடம்: கழனிவாசல்

நாள்: 14.03.2023

- வரவேற்புரை : திருமதி. P. சாந்தி,
சமுதாய அலுவலர், த.நா.ந.வா.மே.வாரியம்,
திட்ட செயலாக்க கோட்டம் - I சிவகங்கை.
- திட்ட விளக்க உரை : பொறி. M. புவ்பராஜன், B.E.,
உதவி நிர்வாகப்பொறியாளர், த.நா.ந.வா.மே.வாரியம்,
உபகோட்டம் - I,
திட்ட செயலாக்க கோட்டம் - I சிவகங்கை,
பொறி. W. ரியோ ஜான், B.E.,
உதவிப்பொறியாளர், த.நா.ந.வா.மே.வாரியம்,
திட்ட செயலாக்க கோட்டம் - I சிவகங்கை,
பொறி. A. பாண்டி விக்டர், B.E.,
இளநிலைப்பொறியாளர், த.நா.ந.வா.மே.வாரியம்,
உபகோட்டம் - I,
திட்ட செயலாக்க கோட்டம் - I சிவகங்கை.
- சிறப்பு அழைப்பாளர்கள் : திரு. சுரேஷ், திட்ட இயக்குநர்,
அபிராமி கட்டுமான நிறுவனம்.
- கலந்துரையாடல் மற்றும்
ஆலோசனைகள் : திரு. கோபி,
சுற்றுச்சூழல் நிபுணர் (A/c), த.நா.ந.வா.மே.வாரியம்,
திட்ட செயலாக்க கோட்டம் - I சிவகங்கை.
திரு. முனிஸ்வரன்,
கட்டுமான மேலாண்மை வல்லநர்,
த.நா.ந.வா.மே.வாரியம்,
திட்ட செயலாக்க கோட்டம் - I சிவகங்கை
- நன்றி : திரு. G. முனியசாமி,
சமுதாய அலுவலர், த.நா.ந.வா.மே.வாரியம்,
திட்ட செயலாக்க கோட்டம் - I சிவகங்கை.

Minutes of Meeting

Mrs. P. Shanthi, Community Officer welcomed addresses the gathering and explained the importance about the purpose of the consultation programme in the ADB Kalanivasal scheme.

Er. M. Pushparajan, B.E, Asst. Executive Engineer TNUHDB explained about the features of the scheme of Kalanivasal ADB

- Residential Units
- Internal Roads
- Vehicular Parking
- Generator
- Firefighting arrangements
- Lighting arrester
- Ration shop
- Convenient shop
- Milk booth
- Library
- Security office
- Motor room
- Anganwadi center
- Community Hall
- Sub center in health
- Open space reserve
- Sewage treatment plant
- Electric power supply
- Water supply
- Solid waste management
- Rain water harvesting
- Solar power street light

Er. W. Reo Joan, Assistant Engineer TNUHDB gave awareness to the people about the relocation plan and quality of the construction.

1. Explained quality of the construction process, Quality Assurance Policy being implemented.
2. Livelihood development and Graduation program
3. financial support of Rs10000/- to each beneficiary family at the time of relocation for a transportation facility.
4. Financial support of Rs 2500/- per month for each family to stabilize their livelihood for the period of twelve months from the date of relocation.
5. Financial aid for the first twelve months from the date of relocation
6. Relocation will be done on completion of construction activity and allocation of the residential units to the beneficiaries.
7. The water requirement will be supplied by the Tamil Nadu Water Supply and Drainage Board, Sivagangai District will be collected in four sumps, and will be pumped to the overhead tank for utility purposes.
8. Insisted the people to visit the construction activity to their satisfaction with prior safety approval from the site officials

Er. A. Pastin Victor, Junior Engineer TNUHDB

There are nine displaced areas are identified by District administration of Sivagangai. Tamilnadu urban habitat development board will provide housing units to all affected families whether the families may

be owner, leaser, and renter are identified by the joint team of TNUHDB, Revenue and Municipal officers. TNUHDB having conduct consultation programme is periodically with the affected families and will provided various amenities and facilities in the structural building of tenements.

Mr.Muniswaran Construction Management Specialist TNUHDB addressed the beneficiaries about the quality of the materials and strength of the construction

1. Explained the quality control check and verification process for each and every material used for construction.
2. IS standard of construction activity has been checked approved for each and every stage.
3. Explained the project features insisted the peoples to explain the other beneficiaries about the project benefits and make them to participate in the forthcoming consultation meeting.

Mr.Gopi Environmental Specialist a/c TNUHDB explained the environmental features added in the sub- project

1. Importance of groundwater management and the project is free from depleting the groundwater, hence there is no bore well in the tenement.
2. The water requirement will be supplied by the Tamil nadu Water Supplied and Drainage Board.
3. Management sewage generated by the residents will be treated by the sewage treatment plant and the treated water will be utilized for developing the green belt and maintaining park.
4. Municipal solid waste generated by the residents will be collected by the Karaikudi Municipality.
5. Avenue trees ornamental plants will be maintained in the tenements for an aesthetic life.

Sl. No	Issues and concerns	Response
1	Allotment of ground floor	Ground floor will be prepared to the differently abled beneficiaries as per GOs of Government of Tamilnadu
2	How the houses will be allotted to the identified beneficiaries	The beneficiaries will be allotted the units by the lot process, directly in front of all other beneficiaries without any intermediaries.
3	Availability of water, electricity and transportations	1.Electricity will provided by TNEB 2.Water supply will be done by the TWAD 3. The public transportation service make arrangement by TNSTC of Karaigudi Division.
4	livelihood support	The skill training programme will provide by NGOs through NULM and TNSDC

The consultation ended with a people visits to the construction site along the TNUHDB officials and construction company staffs.

Vote of Thanks by Thiru. G. Muniasamy, Community Officer, PID – I Sivaganga.

Encl:
People attendance sheet of consultation.

P. Shanthi
Community Officer
PID – I Sivaganga

M.L.
Junior Engineer
PID – I Sivaganga

M. Ranganathan
29/05/23
Assistant Executive Engineer
PID – I Sivaganga

S. S. Srinivasan
290323
Executive Engineer
PID – I Sivaganga

Consultation III - People Attendance sheet I



தமிழ்நாடு நகர்ப்புர வாழ்விட மேம்பாட்டு வாரியம்
நகர்ப்புர ஏழை எளியோர்க்கான நிலையான ஒன்றிணைந்த
வீடுகள் திட்டம் (IRSHUPSP)
ஆலோசனைக் கூட்டம்

இடம் :

நாள் : 14/3/2023

வ.எண்	பெயர்	கைப்பேசி எண்	கையொப்பம்
1	A.புலமணி	7094158497	A.புலமணி
2	அந்நாணியலிமணி	8220933283	
3	யாசிதா தேவகி	9789192349	யாசிதா தேவகி
4	யசீந்திரகுமார்		யசீந்திரகுமார்
5	செல்வணி அப்துல்		செல்வணி அப்துல்
6	A. சிவசுந்தரி	9688703360	சிவசுந்தரி
7	A.A.Rockia Raj	82248651919	A.A.Rockia Raj
8	M. சாமிமதி	9488264888	M.சாமிமதி
9	G. சௌந்தரி	8344170745	G.சௌந்தரி
10	G. சௌந்தரி	9786595321	G.சௌந்தரி
11	R. Vimala	9484664413	R. Vimala
12	S. Rajeswari	9487937153	S. Rajeswari
13	S. Meni	7010663984	S. Meni
14	A. அன்பழகன்	9442432772	A. அன்பழகன்
15	A. சௌந்தரி	7708766633	A. சௌந்தரி
16	சி.சௌந்தரி.A	8807012493	சி.சௌந்தரி
17	G. சௌந்தரி	7708766633	G. சௌந்தரி

Consultation III - People Attendance sheet 2



தமிழ்நாடு நகர்ப்புர வாழ்விட மேம்பாட்டு வாரியம்
நகர்ப்புர ஏழை எளியோர்க்கான நிலையான ஒன்றிணைந்த
வீடுகள் திட்டம் (IRSHUPSP)

ஆலோசனைக் கூட்டம்

இடம்:

நாள் : 14/3/2023

வ. எண்	பெயர்	கைப்பேசி எண்	கையொப்பம்
18	M. ஜார்ஜ் தரன்	8220933283	(B. பதி)
19	K. ஹனேஷ்	9626321467	K. ஹனேஷ்
20	S. சரண்	9080283875	S. சரண்
21	B. சந்திரன்	9750282941	B. சந்திரன்
22	T. சந்திரன்	7502474651	T. சந்திரன்
23	U. சந்திரன்	7871639920	U. சந்திரன்
24	K. சந்திரன்	6382263211	K. சந்திரன்
25	சந்திரன்	9677689200	சந்திரன்
26	சந்திரன்	8300261561	சந்திரன்
27	சந்திரன்		சந்திரன்
28	சந்திரன்	9165008620	சந்திரன்
29	சந்திரன்		சந்திரன்
30	Jenlyan	8885652300	Jenlyan
31	சந்திரன்		சந்திரன்
32	சந்திரன்	9683431221	சந்திரன்
33	சந்திரன்		சந்திரன்
34	சந்திரன்	9080107968	சந்திரன்



**Inclusive, Resilient, and Sustainable, Housing for the Urban Poor Sector Project
in Tamil Nadu (IRSHUPSP)**

Ayyanar Kovil Phase II, Vallam Consultations, 21st February 2023

Venue: Construction Site Office at Ayyanar Kovil Phase II Vallam, Thanjavur District.
The Public Consultation was headed by Mr.S.Yogeswaran Assistant Executive Engineer, TNUHDB, Trichy Division.and supported by the following officials

1. Mr.R.Karthick Assistant Engineer, TNUHDB, Trichy Division
2. Mr.R.Rajasekar, Construction management Specialist, TNUHDB, Trichy Division.
3. Mrs.S.Vinotha, Community Officer, TNUHDB, Trichy Division.
4. Mr.A.Beema Rao Project Manager (Contractor).

Date	Topic	Phase	No. of Participants (Male)	No. of Participants (Female)	No. of Participants Total
21.02.2023 10.30 AM	Public Consultation	Construction Phase	05	18	23

Time and date: 10.30 a.m., 21st February 2023

Venue: Construction Site Office at Ayyanar Kovil Phase II Vallam, Thanjavur District

No of Participants: Male 05, Female 18 , and a total 23





Officials Participated:

1. Mr.S.Yogeswaran – Assistant Executive Engineer, TNUHB, Trichy Division.
2. Mr.R.Karthick, Assistant Engineer, TNUHDB, Trichy Division.
3. Mr.R.Rajasekar, Construction Management Specialist, TNUHDB, Trichy Division.
4. Mrs.S.Vinotha Community Officer, TNUHDB, Trichy Division.

Construction Team:

1. Mr.A.Beema Rao, Project Manager (Contractor).

Mrs. S.Vinotha, Community Officer welcomed the gathering and explained the purpose of the consultation. Brochures of the Ayyanar Kovil Phase II Sub Project were distributed to the beneficiaries gathered for the consultation.

Mr. R.Karthick, Assistant Engineer TNUHDB, Trichy Division explained about Project design, value and project layout of the Ayyanar Kovil Phase II Sub Project Vallam, Thanjavur District.

Mr.S.Yogeswaran Assistant Executive Engineer, TNUHDB, Trichy Division.welcome the gatherings and explained the various features of the project, floor plan, and added infrastructure of the subproject highlighting the features such as

- Residential Units
- Internal Roads

- Vehicular Parking
- Lifts
- Generator
- Firefighting arrangements
- Lighting arrester
- Ration Shop
- Convenient Shop
- Milk Booth
- Library
- Security Office
- Motor Room
- Anganwadi center
- Community Hall
- Health sub-center
- Open Space Reserve
- Sewage Treatment Plant
- Electric Power supply
- Water Supply
- Solid Waste Management
- Rainwater Harvesting
- Solar Powered Street Lights

Clearly indicating the added features of the resettlement site and the benefits that will be experienced by the beneficiaries over the existing lifestyle.

Mrs.S.Vinotha Community Officer, TNUHDB, Trichy Division.

Explained the following

1. The main objective of the ADB-funded Subproject is to resettle the people in the flood-prone area with proper compensation and livelihood management.
2. various stages of the resettlement activity and Construction of 969 tenements at Vallam
3. Financial support of Rs10000/- to each beneficiary family at the time of relocation for a transportation facility.
4. Skill training to the vulnerable group, job security through NGO. Through Income generation we are taking list for Graduation Program which means taking training list from needy people for creating opportunity and training.
5. Financial support of Rs 2500/- per month for each family to stabilize their livelihood for the period of twelve months from the date of relocation.
6. Revalidation of the topo survey by the Community officer and animator to support the livelihood development program.
7. Rs. 5000 for Vulnerable People like Widow/Destitute, Elderly People, Transgender, HIV/AIDS. Its one time payment.

Mr.R.Rajasekaran, Construction Management Specialist TNUHDB addressed the beneficiaries about the quality of the materials and strength of the construction

1. Explained the quality control check and verification process for each and every material used for construction.
2. IS standard of construction activity has been checked Approved for each and every stage.
3. Explained the project features insisted the peoples to explain the other beneficiaries about the project benefits and make them to participate in the forthcoming consultation meeting.

Delivered vote of thanks to the Board Officials, constructor and the public gathered for making the consultation meeting reasonable and successful

S. No	Issues and Concerns raised	Response.
1	Allotment of Ground Floor	The ground floor will be preferred to the Differently abled beneficiaries as per the G.O of the Tamil Nadu Government
2	How the houses will be allotted to the identified beneficiaries.	The beneficiaries will be allotted the units by the lot process, directly Infront of all other beneficiaries without any intermediaries
3.	When demolishing of our house has planned.	The construction work is going on at our end. Once it's get over the process has been planned.
4	Availability of Electricity, Water, and transportation.	1. Electricity will be provided by the TNEB 2. Water supply will be done by the TWAD board 3. Public transportation is available from the tenements to the commercial area of the city, Thanjavur District. Both facilities will be supported by the TNUHDB from Government Matching Grant and RWA
5.	When the construction process going to be get end. (Approximate)	Proposed tenure is 18 months. It may be goes beyond also. Moreover we planned to complete the task as per the demand of the people.
6	Livelihood support	Explained the skill development training programs by the NGO and NULM, Job security to the people.

The consultation ended with a people visit to the construction site.



[Signature]
EXECUTIVE ENGINEER
 T.N. Urban Habitat Development Board,
 Trichy Division, Tiruchirappalli - 8.







தமிழ்நாடு நகர்ப்புர வாழ்விட மேம்பாட்டு
வாரியம்

நகர்ப்புர ஏழை எளியோர்க்கான நிலையான
ஒன்றிணைந்த வீடுகள் திட்டம் (IRSHUPSP)

ஆலோசனைக் கூட்டம்

இடம் : அய்யனார் கோவில் பகுதி - II
வல்லம் - தஞ்சாவூர்

நாள் : 21.02.2023
(செவ்வாய்க்கிழமை)

வ.எண்	பெயர்	கைப்பேசி எண்	கையொப்பம்
1	(402) R.chitra/K.Rameel	9942299920	K. Rameel
2	வெள்ளை (422)	9500791365	V. P. S.
3	SCB-MA-420. H. ரமணி/ரமணி (420) (சமீப கட்டம்)	8110051816	K. Meenakshi
4	K. ரமணி/ரமணி	7418959309	V. P. S.
5	V. ரமணி	SCB MA 484 9994064924	V. Rami
6	MA-401 வெள்ளை/ரமணி	-	(வெள்ளை)
7	(402) R. ரமணி/ரமணி	020347782	R. D. Rami
8	409 IS. ரமணி/ரமணி	7663938408	IS. Rami
9	கணபதி/ரமணி		S. Rami
10	வசந்தி/சுவாமிநாதர்	7339353625	S. Vasanthi
11	R. ரமணி/ரமணி	9943329691	J. Rami
12	சாம்பசிவம்/ரமணி	9994043093	S. Rami



தமிழ்நாடு நகர்ப்புர வாழ்விட மேம்பாட்டு
வாரியம்

நகர்ப்புர ஏழை எளியோர்க்கான நிலையான
ஒன்றிணைந்த வீடுகள் திட்டம் (IRSHUPSP)

ஆலோசனைக் கூட்டம்

இடம் : அய்யனார் கோவில் பகுதி - II
வல்லம் - தஞ்சாவூர்

நாள் : 21.02.2023
(செவ்வாய்க்கிழமை)

13.	இரகசிய/பாஸ்பாணி	9384344584	+B.Veeraseelan
14.	மகாசபை/கிருமணிகள்	9899498301	+Mahalaxmi
15.	பாஸ்பாணி / சக்கிள்	9787347476	+மாவாணி
16.	நிர்மாண / நடராஜன்	8056859049	+N-nirmala
17.	மகாசபை / நகரம்	8098279882	-R.Lakshmi
18.	சக்கிள்/நகரம்	8220667211	+மாவாணி
19.	மாவாணி/நகரம்	.	Nirmala +Nirmala
20.	பாஸ்பாணி / மகா		+பாஸ்பாணி
21.	413. நிர்மாண/நகரம்	9043316676	+Nirmala
22.	கதிர்/நகரம்		x (செவ்வாய்க்கிழமை)
23.	நகரம்/நகரம்(மகா)		+ (நகரம்)

Appendix 2: Grievance Redressal Committee Details



PROCEEDINGS OF THE EXECUTIVE ENGINEER, PID-I SIVAGANGA TAMIL NADU URBAN HABITAT DEVELOPMENT BOARD

Present : Er. V. Ramakrishnan, B.E.,

Proc. No. : 1900/CD Wing/2023

Date: 06/03/2023

Sub: Tamil Nadu Urban Habitat Development Board (TNUHDB) - Asian Development Bank (ADB) financed Inclusive Resilient and Sustainable Housing for the Urban Poor Project (IRSHUPSP) in Tamil Nadu - ADB Special Loan Administration Mission (SLAM) - Formation of Grievance Redressal Committees (GRC) - PID-I Sivaganga - Kalanivasal 900 Units (G+3) - Proposed list of Grievance Redressal Committee Members - Reg.

- Ref:**
1. IRSHUPSP, Project Administration Manual, July 2021.
 2. G.O. (4D) No,9, H & UD [UHD2(3)], Department, Dated: 28.02.2022.
 3. The Managing Director Lr.No. 01387/PMU/ADB-CD/2023 on 20.02.2023.
 4. The MD office Proc. No. : WB & ADB/ET/5305/15/2020, Dt 02.03.2023.

A Project Specific Grievance Redress Mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of affected persons concerns, complaints, and grievances about the social and environment performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns associated with the project.

A common GRM will be in place for social, environment, or any other grievances related to the investment program. The resettlement and initial environmental examinations will follow the GRM described below. The GRM will provide an accessible and trusted platform for receiving and facilitating the resolution of affected persons grievances related to the investment program. The multi-tier GRM for the investment program is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons advice at each stage, as required.

The project area-wide public awareness campaigns will ensure that knowledge of the grievance redress procedures is generated. The PID-I Sivaganga will conduct awareness campaigns to ensure that all affected persons and disadvantaged households are made aware of grievance redress procedures and entitlements.

-2-

Affected persons will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/ suggestion boxes to be installed by IRSHUPSP or by email, or by registering complaints on the TNUHDB website or by post, or by writing in a complainant register in the PID-I Sivaganga office. Careful documentation of the name of the complainant, date of receipt of the complaint, address/ contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The PID-I Sivaganga Division social and environmental officers will have the overall responsibility for timely grievance refers on environmental and social safeguards issues and for registration of grievances, related disclosure, and communication with the aggrieved party. A copy of a proposed outline of a grievance registration form is given in Appendix 8. All the documents made available to the public will include information on the contact number, address and contact person for registering grievances, and will be disseminated throughout the program area by the PID-I Sivaganga.

In case of grievances that are immediate and urgent in the perception of the complainant, the Animator, Community Officer/Junior Engineer from PID-I Sivaganga will provide the most easily accessible or first level of contact for the quick resolution of grievances. Contact phone numbers and names of the concerned staff and contractors, will be posted at all construction sites in visible locations. A representative of affected persons from each settlement will be a special invitee when grievances of a particular settlement are being discussed by the GRC.

Through the TNUHDB, has its own grievance redressal mechanism, the project specific GRC are to be constituted and the contact details of the personnel are to be posted at construction sites in visible locations.

As per the ADB, there are 3 level of grievance redressal and the details are as follows:

(I) 1st Level Grievance :

The On-site Contactor/Animator/Community Officer/Junior Engineer of the PID-I Sivaganga (Environment/Social Cell) will receive and record the complaint at the subproject site. Alternatively, the complaint can be registered by phone call, message, email, or on the TNUHDB website and this will be reverted to the onsite personnel for 1st level resolution. The complaint will be reviewed and the on-site contractor/Animator/Community Officer/Junior Engineer of the PID-I Sivaganga (Environment/Social Cell) will try to resolve the issue on-site in consultation with the aggrieved party. **This will be done within 7 days of receipt of a complaint/ grievance.**

(II) 2nd Level Grievance :

All grievances that cannot be redressed within 7 days at the field level will be brought to the notice of the Community Development Officer of the PID-I Sivaganga/Environmental Specialist of the Environment Cell and the Executive Engineer in the PID-I Sivaganga. The PID-I Sivaganga Community Development Officer/Environmental Specialist of the Environment Cell and the PID-I Sivaganga Executive Engineer (PID-I Sivaganga Head) will resolve the grievance within 14 days of receipt of a complaint/grievance.

Sl. No.	Name of the Member	Designation with Department	Name of the Position	Contact Number
1st Level - Members of GRC - (Field Level - 7 days)				
1.	Er. K. M. Ramasubramanian	On-site Contractor (Project Manager)	Member	9944036440
2.	Thiru. G. Dinesh	Animator	Member	7604830659
3.	Tmt. P. Shanthi	Community Officer	Member	9626156822
4.	Er. A. Pastin Victor	1. Junlor Engineer	Member	9789159329
	Er. M. Pusparajan	2. Asst. Exe. Engineer	Member	9994657294
2nd Level - Members of GRC (Division Level - 14 days)				
1.	Thiru. P. Kalidas	Community Development Officer	Member	9159513278
2.	Thiru. B. Gopi	Environmental Specialist	Member	9791444678
3.	Er. V. Ramakrishnan	Executive Engineer Tamil Nadu Urban Habitat Development Board, PID-I Sivaganga.	Member	9884600106

(III) 3rd Level Grievance :


If the grievance is not resolved at PID-I Sivaganga Community Development Officer/Environment Specialist/Executive Engineer (PID-I Sivaganga Division Head), the grievance will be referred internally to Chief Community Development Officer/ Environmental Consultant of PMU/the Chief Engineer of IRSHUPSP. The grievance at this level will be resolved within 21 days of its receipt.

-4-

As per the G.O. (4D) No.9 the Grievance Redressal Committee (GRC) has been formed with the above said members for Kalanivasal ADB Project, Sivaganga District.


 060323
 Executive Engineer
 PID-I Sivaganga

Copy Submitted to :


 06/03/23
 CDD

1. The Managing Director, TNUHDB, Chennai - 5, for kind information.
2. The Chief Engineer, TNUHDB (North), Chennai - 5.
3. The Chief Engineer, TNUHDB (South), Madurai - 20.
4. The Superintending Engineer, TNUHDB, PMU, Chennai - 5.
5. The Superintending Engineer, TNUHDB (South), Madurai - 20.

Copy to :

1. The Executive Engineer, PMU, TNUHDB, Chennai - 5.
2. The Chief Community Development Officer, PMU, Chennai - 5.
3. The Asst. Exe. Engr./Junior Engineer, TNUHDB, Kalanivasal, PID-I Sivaganga..
4. The Environmental Consultant, TNUHDB, Kalanivasal, PID-I Sivaganga.
5. The Community Development Officer (South), TNUHDB, Madurai - 20.
6. The Environmental Specialist, TNUHDB (South), Madurai -20.
7. The Community Officer, TNUHDB, Kalanivasal, PID-I Sivaganga.
8. The Animator, TNUHDB, Kalanivasal, PID-I Sivaganga.
9. The Contractor, Kalanivasal ADB Site Office, Kalanivasal.

**PROCEEDINGS OF THE EXECUTIVE ENGINEER
TAMIL NADU URBAN HABITAT DEVELOPMENT BOARD
TIRUNELVELI DIVISION**

PRESENT: Tmt. C. Shanthi B.E,

Proc.No :6099/JE/2023

Date: 13.03.2023

Sub: Tamil Nadu Urban Habitat Development Board (TNUHDB)-Asian Development Bank (ADB) financed Inclusive Resilient and Sustainable Housing for the Urban Poor Project (IRSHUPSP) in Tamil Nadu – ADB Special Loan Administration Mission(SLAM)-Formation of Grievance Redressal Committees (GRC) –Tirunelveli Division- Reddiyarpatti 876 Units(G+3)-Proposed list of Grievance Redressal Committee Members-Reg

Ref: 1. IRSHUPSP, Project Administration Manual, July 2021
2. G.O.(4D) No.9,H& UD(UHD2(3)],Department,Dated:28.02.2022
3.The Managing Director Lr.No.01387/PMU/ADB-CD/2023 on 20.02.2023
4.The MD office Proc.No: WB & ADB/ET/5305/15/2020 Dt 02.03.2023

A Project Specific Grievance Redress Mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of affected persons concern, complaints and grievance about the social and environment performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns associated with the project.

A common GRM will be in place for social, environment or any other grievance related to the investment program. The resettlement and initial environmental examinations will follow the GRM described below. The GRM will provide an accessible and trusted platform for receiving and facilitating the resolution of affected persons grievances related to the investment program. The multi- tier GRM for the investment program is outlined below, each tier having time bound schedules and with responsible persons identified to address grievances and seek appropriate persons advice at each stage, as required.

-2-

The project area-wide public awareness campaigns will ensure that knowledge of the grievance redress procedures is generated. The Tirunelveli Division will conduct awareness campaigns to ensure that all affected persons and disadvantaged households are made aware of grievance redress procedures and entitlements.

Affected persons will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints /suggestion boxes to be installed by IRSHUPSP or by email, or by registering complaints on the THUHDB website or by post, or by writing in a complainant register in the Tirunelveli Division office. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The Tirunelveli Division social and environmental officers will have the overall responsibility for timely grievance referrals on environmental and social safeguards issues for registration of grievances, related disclosure, and communication with the aggrieved party. A copy of proposed outline of a grievance registration form is given in Appendix 8. All the documents made available to the public will include information on the contact person for registering grievances, and will be disseminated throughout the program area by the Tirunelveli Division.

In case of grievances that are immediate and urgent in the perception of the complainant, the Animator, Community Officer/Junior Engineer from Tirunelveli will provide the most easily accessible or first level of contact for the quick resolution of grievances. Contact phone numbers and names of the concerned staff and contractors, will be posted at all construction sites in visible locations. A representative of affected persons from each settlement will be a special invitee when grievances of a particular settlement are being discussed by the GRC.

Through the TNUHDB, has its own grievance redressal mechanism, the project specific GRC are to be consulted and the contact details of the personnel are to be posted at construction sites in visible locations.

As per the ADB, there are 3 level of grievance redressal and the details are as follows:

(I) 1st Level Grievance:

The On-site Contactor/Animator/Community Officer/Junior Engineer of Tirunelveli (Environment /Social Cell) will receive and record the complaint at the subproject site. Alternatively, the complaint can be registered by phone call, message, email, or on the TNUHDB website and this will be reverted to the on-site Contactor/Animator/Community Officer/Junior Engineer of the Tirunelveli (Environment /Social Cell) will try to resolve the issue on-site in consultation with the aggrieved party. **This will be done within 7 days of receipt of a complaint/grievance.**

1st Level- Members of GRC – (Field level -7 days)

Sl.no	Name of the Member	Designation	Name of the position	Contact Number
1.	Er. K. Arun	Onsite Contractor(Project Manager)	Member	9443254099
2.	Thiru. A. SamuelReegan	Animator	Member	9894863066
3.	Selvi.M.Ranjitha	Community Officer	Member	8778687682
4.	Er. A. James Daniel Er. P. Johnny Samraj	Assistant Engineer Asst. Executive Engineer	Member	9003332402 9994640946

(II) 2nd Level Grievance :

All grievances that cannot be redressed within 7 days at the field level will be brought to the notice of the Community Development Officer of the Tirunelveli Division, Environmental specialist of the Environment cell and the Executive Engineer in the Tirunelveli Division. Tirunelveli the Community Development Officer, Environmental specialist of the Environment cell and the Executive Engineer (Tirunelveli Division Head) will **resolve the grievance within 14 days of receipt of a complaint/grievance.**

2ndLevel- Members of GRC – (Field level -14 days)

Sl.no	Name of the Member	Designation	Name of the position	Contact Number
1.	Tmt.A. Agnes Jerome Rathna	Community Development Officer	Member	9597182164
2.	Posting to be done	Environment Specialist	Member	-
3.	Er. C. Shanthi	Executive Engineer TNUHDB, Tirunelveli Division	Member	9786302406

-4-

(III) 3rd Level Grievance :

If the grievance is not resolved at Community Development Officer/ Environment Specialist/ Executive Engineer (Tirunelveli Division Head), the grievance will be referred internally to Chief Community Development Officer/ Environmental Consultant of PMU/The Chief Engineer of IRSHUPSP. **The grievance at this level will be resolved within 21 days of its receipt.**

As per the G.O.(4D) No.9 the Grievance Redressal Committee (GRC) has been formed with above said members for Reddiarpatti ADB project, Tirunelveli District.

MM
13/3/23
Ndr:
13/3/23
Executive Engineer
Tirunelveli Division

To:

1. Thiru. P. Johnny Samraj, AEE, Tirunelveli. *MM 13/3/23*
2. Thiru. A. James Daniel, AE, Tirunelveli. *MM 13/3/23*
3. Tmt.A. Agnes Jerome Rathna, CDO Tirunelveli. *MM 21/3/23*
4. Selvi.M.Ranjitha, CO, Tirunelveli. *MM 13/3/23*
5. Thiru. A. SamuelReegan, Animator, Tirunelveli. *MM 21-3-23*

Copy submitted for kind information

1. The Managing Director, TNUHDB, Chennai-5.
2. The Chief Engineer, TNUHDB (North), Chennai-5.
3. The Superintending Engineer, TNUHDB, PMU, Chennai-5.
4. The Superintending Engineer, TNUHDB (South) Chennai-5.



**PROCEEDINGS OF THE EXECUTIVE ENGINEER-
TAMIL NADU URBAN HABITAT DEVELOPMENT BOARD**

Trichy Division, Trichy – 620008.

PRESENT: Thiru.D. ELAMPARITHI, D.C.E,

Proc. No: 368/CO/Trichy Dn/2023

Date: 17/03/2023

Sub: Tamil Nadu Urban Habitat Development Board (TNUHDB) – Asian Development Bank (ADB) financed Inclusive Resilient and Sustainable Housing for the Urban Poor Project (IRSHUPSP) in Tamil Nadu – ADB Special Loan Administration Mission (SLAM) – Formation of Grievance Redressal Committees (GRC) - Trichy Division – Ayyanarkovil Phase II 969 tenements - Proposed list of Grievance Redressal Committee Members – Reg.

Ref:

1. IRSHUPSP, Project Administration Manual, July 2021
2. G.O. (4D) No,9, H & UD [UHD2(3)], Department, Dated: 28.02.2022
3. The Managing Director Lr.No. 01357/PMU/ADB-CD/2023 on 20.02.2023

A Project Specific Grievance Redress Mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of affected persons concerns, complaints, and grievances about the social and environment performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns associated with the project.

A common GRM will be in place for social, environment, or any other grievances related to the investment program. The resettlement and initial environmental examinations will follow the GRM described below. The GRM will provide an accessible and trusted platform for receiving and facilitating the resolution of affected persons grievances related to the investment program. The multi-tier GRM for the investment program is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons advice at each stage, as required.

The project area-wide public awareness campaigns will ensure that knowledge of the grievance redress procedures is generated. The Trichy Division will conduct awareness campaigns to ensure that all affected persons and disadvantaged households are made aware of grievance redress procedures and entitlements.

Affected persons will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/ suggestion boxes to be installed by

IRSHUPSP or by email, or by registering complaints on the TNUHDB website or by post, or by writing in a complainant register in the Trichy Division office. Careful documentation of the name of the complainant, date of receipt of the complaint, address/ contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The Trichy Division social and environmental officers will have the overall responsibility for timely grievance redress on environmental and social safeguards issues and for registration of grievances, related disclosure, and communication with the aggrieved party. A copy of a proposed outline of a grievance registration form is given in Appendix 8. All the documents made available to the public will include information on the contact number, address and contact person for registering grievances, and will be disseminated throughout the program area by the Trichy Division.

In case of grievances that are immediate and urgent in the perception of the complainant, the Animator, Community Officer/ Assistant Engineer from Trichy Division will provide the most easily accessible or first level of contact for the quick resolution of grievances. Contact phone numbers and names of the concerned staff and contractors, will be posted at all construction sites in visible locations. A representative of affected persons from each settlement will be a special invitee when grievances of a particular settlement are being discussed by the GRC.

Through the TNUHDB, has its own grievance redressal mechanism, the project specific GRC are to be constituted and the contact details of the personnel are to be posted at construction sites in visible locations.

As per the ADB, there are 3 levels of grievance redressal and the details are as follows:

(i). 1st Level Grievance: the on-site Contractor/ Animator/ Community Officer/ Assistant or Junior Engineer of the Trichy Division (Environment/ Social Cell) will receive and record the complaint at the subproject site. Alternatively, the complaint can be registered by phone call, message, email, or on the TNUHDB website and this will be reverted to the on-site personnel for 1st level resolution. The complaint will be reviewed and the on-site contractor/ Animator/ Community Officer/ Assistant or Junior Engineer of the Trichy Division (Environment/ Social Cell) will try to resolve the issue on-site in consultation with the aggrieved party. This will be done within 7 days of receipt of a complaint/ grievance.

(ii). 2nd Level Grievance: All grievances that cannot be redressed within 7 days at the field level will be brought to the notice of the Community Development Officer of the Trichy Division /Environmental Specialist of the Environment Cell and the Executive Engineer in the Trichy Division. The Trichy Division Community Development Officer / Environmental Specialist of the Environment Cell and the Trichy Division Executive Engineer (Trichy

Division Head) will resolve the grievance within 14 days of receipt of a complaint/ grievance.

(iii). **3rd Level Grievance:** If the grievance is not resolved at Trichy Division Community Development Officer/ Environment Specialist/ Executive Engineer (Trichy Division Head), the grievance will be referred internally to Chief Community Development Officer/ Environmental Consultant of PMU/ the Chief Engineer of IRSHUPSP. The grievance at this level will be resolved within 21 days of its receipt.

As per the G.O.(4D) No.9 the Grievance Redressal Committee (GRC) has been formed with the following members for Iyyanarkovil Phase II, Vallam, Thanjavur district.

S.No	Name of the Member	Designation with Department	Name of the Position	Contact Number
1st Level – Members of GRC – (Field Level – 7 days)				
1.	Thiru. A. Beema Rao	On-site Contractor (Project Manager)	Member	7358684843
2.	Animator		Member	-
3.	Tmt. S. Vinotha	Community Officer	Member	9715194831
4.	Thiru. R. Karthick	Assistant Engineer	Member	8523962235
2nd Level – Members of GRC (PID Level – 14 days)				
1.	Community Development Officer		Member	-
2.	Thiru. B. Gopi	Environmental Specialist	Member	9791444678
3.	Thiru. D Elamparuthi	Executive Engineer Tamil Nadu Urban Habitat Development Board – Trichy Division.	Member	9789002072

Executive Engineer
Trichy Division

[Signature]
17/5/2023

Copy Submitted to

1. The **Managing Director**, Tamil Nadu Urban Habitat Development Board, Chennai - 4 for kind information.
2. The **Chief Engineer**, TNUHDB (South) Madurai
3. The **Chief Engineer**, TNUHDB (North) Madurai
4. The **Superintending Engineer**, TNUHDB, PMU Chennai -5.
5. The **Superintending Engineer**, TNUHDB (South) Madurai.

Copy to

6. The **Executive Engineer**, TNUHDB PMU Chennai -5.
7. The **Chief Community Development Officer** – PMU – Chennai – 5
8. The **Environmental Consultant** – PMU – Chennai – 5.
9. The **Community Development Officer** – TNUHDB (South) Madurai.
10. The **Environmental Specialist** - TNUHDB (South) Madurai.
11. The **Assistant Engineer** TNUHDB Trichy Division – 8.
12. The **Community Officer** TNUHDB Trichy Division – 8.
13. The **Animator** - TNUHDB Trichy Division – 8.
14. The **Contractor** - TNUHDB Trichy Division – 8.



**PROCEEDINGS OF THE EXECUTIVE ENGINEER-
TAMIL NADU URBAN HABITAT DEVELOPMENT BOARD**

Namakkal Division, Namakkal – 637001.

PRESENT: THIRU.S.DHANASEKARAN. B.E.,

Proc. No: 01 /CO/Namakkal Dn/2023

Date: 31/03/2023

Sub: Tamil Nadu Urban Habitat Development Board (TNUHDB) – Asian Development Bank (ADB) financed Inclusive Resilient and Sustainable Housing for the Urban Poor Project (IRSHUPSP) in Tamil Nadu – Formation of Grievance Redressal Committees (GRC) – PID –II **Namakkal** Division –Pallipalayam 520 tenements - Proposed list of Grievance Redressal Committee Members – Reg.

Ref: 1. IRSHUPSP, Project Administration Manual, July 2021
2. G.O. (4D) No,9, H & UD [UHD2(3)], Department, Dated: 28.02.2022
3. The Managing Director Lr.No. 01357/PMU/ADB-CD/2023 on 20.02.2023

A Project Specific Grievance Redress Mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of affected persons concerns, complaints, and grievances about the social and environment performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns associated with the project.

A common GRM will be in place for social, environment, or any other grievances related to the investment program. The resettlement and initial environmental examinations will follow the GRM described below.

Affected persons will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/ suggestion boxes to be installed or by email, or by registering complaints on the TNUHDB website or by post, or by writing in a complainant register in the PID-II Namakkal Division office. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. In case of grievances that are immediate and urgent in the perception of the complainant, the Animator, Community Officer/ Junior Engineer or Assistant Engineer from PID-II Namakkal Division will provide the most easily accessible or first level of contact for the quick resolution of grievances. Contact phone numbers and names of the concerned staff and contractors, will be posted at all construction sites in visible locations. A representative of affected persons from each settlement will be a special invitee when grievances of a particular settlement are being discussed by the GRC.

As per the ADB, there are 3 level of grievance redressal and the details are as follows:

(i). 1st Level Grievance:

The on-site Contactor/ Animator/ Community Officer/ Assistant or Junior Engineer of the PID-II Namakkal Division (Environment/ Social Cell) will receive and record the complaint at the subproject site. Alternatively, the complaint can be registered by phone call, message, email, or on the TNUHDB website and this will be reverted to the onsite personnel for 1st level resolution. The complaint will be reviewed and the on-site contractor/ Animator/ Community Officer/ Assistant or Junior Engineer of the PID-II Namakkal Division (Environment/Spell Cell) will try to resolve the issue on-site in consultation with the aggrieved party. This will be done within 7 days of receipt of a complaint/ grievance.

(ii). 2nd Level Grievance:

All grievances that cannot be redressed within 7 days at the field level will be brought to the notice of the Community Development Officer of the PID-II Namakkal Division /Environmental Specialist of the Environment Cell and the Executive Engineer in the PID-II Namakkal Division. The Namakkal Division Community Development Officer / /Environmental Specialist of the Environment Cell and the Namakkal Division Executive Engineer (Namakkal Division Head) will resolve the grievance within 14 days of receipt of a complaint/ grievance.

(iii). 3rd Level Grievance:

If the grievance is not resolved at PID-II Namakkal Division Community Development Officer/ Environment Specialist/ Executive Engineer (Namakkal Division Head), the grievance will be referred internally to Chief Community Development Officer/ Environmental Consultant of PMU/ the Chief Engineer of IRSHUPSP. The grievance at this level will be resolved within 21 days of its receipt.

As per the G.O.(4D) No.9 the Grievance Redressal Committee (GRC) has been formed with the following members for Pallipalayam, Namakkal district.

S.No	Name of the Member	Designation with Department	Name of the Position	Contact Number
1st Level – Members of GRC – (Field Level – 7 days)				
1.		On-site Contractor (Project Manager)	Member	-
2.	Animator		Member	-
3.	Thiru.C.Govindan	Community Officer	Member	9943320316
4.	Thiru.V. Kailash	Junior Engineer	Member	8807326789
2nd Level – Members of GRC (PID Level – 14 days)				
1.	Community Development Officer		Member	-
2.	Thiru. B. Gopi	Environmental Specialist	Member	9791444678
3.	Thiru. S.Dhanasekaran	Executive Engineer Tamil Nadu Urban Habitat Development Board – Namakkal Division.	Member	9443409970

~~Executive Engineer~~
Executive Engineer
Namakkal Division 31/3/23

(Signature)
31/3/23

Copy Submitted to

1. The **Managing Director**, Tamil Nadu Urban Habitat Development Board, Chennai
–5 for kind information.
2. The **Chief Engineer**, TNUHDB (North) Chennai -5.
3. The **Chief Engineer**, TNUHDB (West Region) Coimbatore
4. The **Superintending Engineer**, TNUHDB, PMU Chennai -5.
5. The **Superintending Engineer**, TNUHDB/West Circle, Coimbatore

Copy to

1. The **Executive Engineer**, TNUHDB PMU Chennai -5.
2. The **Chief Community Development Officer** – PMU – Chennai – 5
3. The Junior Engineer TNUHDB Namakkal Division.
4. The **Environmental Consultant** – PMU – Chennai – 5.
5. **Community Development Officer** -
6. The **Environmental Specialist** - TNUHDB.
7. The **Community Officer** TNUHDB Namakkal Division.
8. The **Animator** - TNUHDB Namakkal Division.
9. The **Contractor** –

Appendix 3: Monitoring Indicators from 4 subproject areas

1. Pallipalayam

TAMIL NADU URBAN HABITAT DEVELOPMENT BOARD			
ADB Financed IRSHUPSP			
Monitoring Indicators			
Ref.	Resettlement and Rehabilitation Activities	Progress	Remarks
Preconstruction activities and R&R activities			
1	Assessment of resettlement impacts due to changes in project design (if required)	No Change	
2	Preparation/updating of resettlement plan based on changes in project design	Changes may be recommended under progress	
3	Approval of updated resettlement plan from ADB	Once changes finalize it will be send to board office	
4	Disclosure of updated resettlement plan	No Change	
5	Establishment of Grievance Redress Mechanism	Established	
6	Capacity building of PID	Nil	
7	Verification of displaced persons census list; finalization of compensation and assistance	62 (Graduation program Name List Collected)	
Resettlement plan implementation			
1	Disbursement of assistance to affected persons	Nil	
2	Disbursement of special assistance to vulnerable groups	Nil	
3	Relocation of affected persons	Nil	
4	Plan for retaining the community property resources	Nil	
5	Reinstallation of public utilities that are used by other user community (un-affected community)	Nil	
6	Records of grievance redressed	Nil	
7	Income restoration measures through training	62 (Graduation program Name List Collected)	
Income Restoration			
1.	Reestablishment of income generating activity to earlier levels of production / enterprise	Nil	
1.	Restoration of pre project income levels and living standard	Nil	
3.	Training provided	Nil	

Ref.	Resettlement and Rehabilitation Activities	Progress	Remarks
4.	Sustainability of income activity	Nil	
5.	Adequacy of assistance for establishment of income activity	Requirement of skill Training /Asset graduation program	
Social measures during construction as per contract provisions			
1	Prohibition of employment or use of children as labor	No	
2	Prohibition of forced or compulsory Labor	No	
3	Ensure equal pay for equal work to both men and women	No	
4	Implementation of all statutory provisions on labor like health, safety, welfare, sanitation, and working	No	
5	Maintenance of employment records of workers	No	Construction not stated

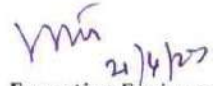
S. Prasad
Executive Engineer
8/5/2023
Division Namakkal


(Gm)
8/5/23

2. Reddiarpatti

TAMIL NADU URBAN HABITAT DEVELOPMENT BOARD			
ADB Financed IRSHUPSP			
Monitoring Indicators			
Ref.	Resettlement and Rehabilitation Activities	Progress	Remarks
Preconstruction activities and R&R activities			
1	Assessment of resettlement impacts due to changes in project design (if required)	No change	
2	Preparation/updating of resettlement plan based on changes in project design	No change	
3	Approval of updated resettlement plan from ADB	No change	
4	Disclosure of updated resettlement plan	No change	
5	Establishment of Grievance Redress Mechanism	Established	
6	Capacity building of PID	Nil	
7	Verification of displaced persons census list; finalization of compensation and assistance	In progress	
Resettlement plan implementation			
1	Disbursement of assistance to affected persons	Construction work initiated in the site area. After completion of resettlement will provide the assistance to affected persons	
2	Disbursement of special assistance to vulnerable groups	Nil	
3	Relocation of affected persons	Nil	
4	Plan for retaining the community property resources	Nil	
5	Reinstallation of public utilities that are used by other user community (un-affected community)	Nil	
6	Records of grievance redressed	Nil	
7	Income restoration measures through training	In Progress	
Income Restoration			
1.	Reestablishment of income generating activity to earlier levels of production / enterprise	Nil	
1.	Restoration of pre project income levels and living standard	Nil	
3.	Training provided	Nil	

Ref.	Resettlement and Rehabilitation Activities	Progress	Remarks
4.	Sustainability of income activity	Nil	
5.	Adequacy of assistance for establishment of income activity	Requirement of Skill Trainings / Asset graduation survey is in progress	
Social measures during construction as per contract provisions			
1	Prohibition of employment or use of children as labor	No	
2	Prohibition of forced or compulsory Labor	No	
3	Ensure equal pay for equal work to both men and women	Yes	
4	Implementation of all statutory provisions on labor like health, safety, welfare, sanitation, and working	Provided	
5	Maintenance of employment records of workers	Maintained	


 21/4/23
 Executive Engineer
 Tirunelveli Division


 21/4/23

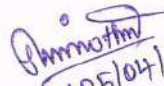
3. Vallam

TAMIL NADU URBAN HABITAT DEVELOPMENT BOARD**ADB Financed IRSHUPSP****Monitoring Indicators Ayyanar Kovil Phase II at Vallam, Thanjavur District****Date: January 2023 to March 2023**

Ref.	Resettlement and Rehabilitation Activities	Progress	Remarks
Preconstruction activities and R&R activities			
1	Assessment of resettlement impacts due to changes in project design (if required)	Done	Followed as per the Resettlement Plan
2	Preparation/updating of resettlement plan based on changes in project design	Resettlement Plan prepared	-
3	Approval of updated resettlement plan from ADB	No updating required	-
4	Disclosure of updated resettlement plan	Resettlement Plan Approved by ADB and Board disclosed in the TNUHDB web site and construction site for public review	-
5	Establishment of Grievance Redress Mechanism	Grievance Redressal Committee Formed	Established as mentioned in the Initial Environmental Examination Report and Resettlement Plan
6	Capacity building of PID	Being complied	List of capacity building program attended was attached as Appendix 1
7	Verification of displaced persons census list; finalization of compensation and assistance	Under Process	Finalization of compensation will be done before resettlement.
Resettlement plan implementation			
1	Disbursement of assistance to affected persons	Yet to be started	Will be stated after the completion of Construction phase of the sub projects.
2	Disbursement of special assistance to vulnerable groups	Yet to be started	Will be stated after the completion of Construction phase of the sub projects.
3	Relocation of affected persons	Yet to be started	Will be stated after the completion of Construction phase of the sub projects.

Ref.	Resettlement and Rehabilitation Activities	Progress	Remarks
4	Plan for retaining the community property resources	Identified	Will be plan
5	Reinstallation of public utilities that are used by other user community (un-affected community)	Not Applicable	Nil
6	Records of grievance redressed	Grievance Redressal Committee has been formed	There is no Grievance Received.
7	Income restoration measures through training	Graduation program is in progress	Nil
Income Restoration			
1.	Reestablishment of income generating activity to earlier levels of production / enterprise	Yet to be started	Will be stated after the completion of Construction phase of the sub projects.
2.	Restoration of pre project income levels and living standard.	Yet to be started	Nil
3.	Training provided	Graduation program being complied	Will be stated after the completion of Construction phase of the sub projects.
4.	Sustainability of income activity	Yet to be started	Nil
5.	Adequacy of assistance for establishment of income activity	Requirement for training/ Asset are being collected	Nil
Social measures during construction as per contract provisions			
1	Prohibition of employment or use of children as labor	Complied	Labours are screened for age proof before employment
2	Prohibition of forced or compulsory Labor	Complied	No Bonded Labor
3	Ensure equal pay for equal work to both men and women	Complied	Equal pay for both genders practiced
4	Implementation of all statutory provisions on labor like health, safety, welfare, sanitation, and working	Being Complied	health, safety, welfare, sanitation, and working followed as per the Initial Environmental Examination report
5	Maintenance of employment records of workers	Being Complied	Maintained in site office by the contractors


 Executive Engineer
 25/04/2023
 Trichy Division


 CPD - 25/04/2023

Tamil Nadu Urban Habitat Development Board

Trichy Division

Asian Development Bank – Vallam Sub Proejct – Trichy Division

Income Restoration -Training

S.No	Months	Description	Remarks
1	22th July 2021	Webinar on Gender Policy and Practice	
2	7 th to 11 th Feb 2022	Graduation Program Training	
3	18 th Feb 2022	Orientation to SSGMF	
4	26 th to 28 th July 2022	Grievance Redress Mechanism for ADB	
5	21 st to 23 rd Sep 2022	ADB Mission – Follow-up Activities and Social Safeguards Monitoring	
7	12 th Oct 2022	ADB Mission – Follow-up Activities and Social Safeguards Monitoring and Reporting	
8	23 rd Nov 2022	ADB Reporting and Requirements	
9	12 and 13 th Dec 2022	Integrating the Graduation Approach / Economic Inclusion into ADB Operations	
10	19 th Jan 2023	ADB Reporting process, Project Status and Follow-up Activities.	
11	13 th Feb 2023	ADB Reporting process, Project Status and Follow-up Activities.	

4. Kalanivasal

TAMIL NADU URBAN HABITAT DEVELOPMENT BOARD			
ADB Financed IRSHUPSP			
Monitoring Indicators Kalanivasal ADB Scheme PID-I Sivaganga			
Date: 10.05.2023			
Ref.	Resettlement and Rehabilitation Activities	Progress	Remarks
Preconstruction activities and R&R activities			
1	Assessment of resettlement impacts due to changes in project design (if required)	No change	Followed as per the Resettlement Plan
2	Preparation/updating of resettlement plan based on changes in project design	Resettlement Plan prepared	-
3	Approval of updated resettlement plan from ADB	No updating required	-
4	Disclosure of updated resettlement plan	Resettlement Plan Approved by ADB and Board disclosed in the TNUHDB web site and construction site for public review	-
5	Establishment of Grievance Redress Mechanism	GRC formed	Established as mentioned in the Resettlement plan
6	Capacity building of PID	Nil	
7	Verification of displaced persons census list; finalization of compensation and assistance	104	
Resettlement plan implementation			
1	Disbursement of assistance to affected persons	Yet to be started	Will be stated after the completion of Construction phase of the sub projects.
2	Disbursement of special assistance to vulnerable groups	Yet to be started	Will be stated after the completion of Construction phase of the sub projects.
3	Relocation of affected persons	Yet to be started	Will be stated after the completion of Construction phase of the sub projects.
4	Plan for retaining the community property resources	Not Applicable	Nil
5	Reinstallation of public utilities that are used by other user community (un-affected community)	Not Applicable	Nil
6	Records of grievance redressed	Nil	There is no Grievance Received.
7	Income restoration measures through training	Graduation program is in progress	Contacted with Training Institution NULM, TNSDC, NABARD and NGOs.
Income Restoration			
1.	Reestablishment of income generating activity to earlier levels of production / enterprise	Yet to be started	Will be stated after the completion of

			Construction phase of the sub projects.
2.	Restoration of pre project income levels and living standard.	Yet to be started	
3.	Training provided	Yet to be started	Will be stated after the completion of Construction phase of the sub projects.
4.	Sustainability of income activity	Being Compiled	
5.	Adequacy of assistance for establishment of income activity	Requirement for training/ assets being collected	
Social measures during construction as per contract provisions			
1	Prohibition of employment or use of children as labor	Complied	Labours are screened for age proof before employment
2	Prohibition of forced or compulsory Labor	Complied	No Bonded Labor
3	Ensure equal pay for equal work to both men and women	Complied	Equal pay for both genders practiced
4	Implementation of all statutory provisions on labor like health, safety, welfare, sanitation, and working	Being Complied	health, safety, welfare, sanitation, and working followed as per the Initial Environmental Examination report
5	Maintenance of employment records of workers	Being Complied	Maintained in site office by the contractors

CM
10/05/23

10/05/23
**Executive Engineer
PID-I Sivagangai**