

**REQUEST FOR EXPRESSIONS OF INTEREST
(CONSULTING SERVICES – FIRMS SELECTION)**

India

Tamil Nadu Housing and Habitat Development Project

Loan No./Credit No./ Grant No.: 9094-IN

Assignment Title: Procurement of System Integrator (SI) for Services to Design, Develop, Implement and Maintain e-Governance System for Tamil Nadu Urban Habitat Development Board

Reference No: IN-TNSCB-402241-CS-QCBS

Tamil Nadu Urban Habitat Development Board (TNUHDB) is implementing the Tamil Nadu Housing and Habitat Development Project financed by the World Bank and intends to apply part of the proceeds for consulting services.

Objective and Scope of Work:

TNUHDB intends to hire a Consulting firm (System Integrator) to design, develop, implement, operate, and maintain an Integrated Enterprise Resource Planning (ERP) and digital solution for TNUHDB to enhance the operations and transform the service delivery to its stakeholders while realizing the vision of “a slum free city and upliftment of the urban poor and habitation”.

The detailed scope of work of the consultancy services is indicated in TOR (Copy as attached)

Also the detailed Terms of Reference (TOR) for the assignment can be found at the following website: www.tnuhdb.tn.gov.in.

Duration of Assignment

The duration of the assignment for building the ERP is (12 months + 2 months for stabilization) and a period of 36 months operation & Maintenance from the date of commissioning of ERP.

The Tamil Nadu Urban Habitat Development Board, Government of Tamil Nadu now invites eligible consulting firms (“Consultants”) to indicate their Expression of interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

The short-listing criteria are in the Table below. The lists of documents regarding the Eligibility Criteria of the firm to be submitted along with the Expressions of Interest are in the Table below:

| S. No | Eligibility Criteria | Supporting documents for fulfilling the Eligibility Criteria |
|--------------|--|---|
| 1 | The Firm should be a company registered under the provisions of the Indian Companies Act, 1956/2013 or a partnership firm registered under the Indian Partnership Act 1932 or the Limited Liability Partnerships Act, 2008. (Applicable for Indian firms). For firms registered outside India, onus will be to | Copy of Certificate of Incorporation or Copy of LLP firm registration certificate, as applicable. |

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|-------|---|---|
| | <p>demonstrate that the legal structure of the firm complies with internationally accepted good practices and the Indian provisions mentioned above.</p> <p>Firm should have GST registration. (Applicable for Indian firms)</p> <p>Firm should have been operational for the last 10 (Ten) years.</p> | <p>Copy of Goods and Services Tax (GST) certificate with GST registration number (GSTIN)</p> <p>Copy of PAN Card(Applicable for Indian firms)</p> <p>In addition, for JV Partner bids</p> <ul style="list-style-type: none"> • The Signed JV Partner Agreement clearly stating: <ul style="list-style-type: none"> – Roles and responsibilities of each member – The Lead Firm shall have maximum Stake in the JV Partner – The Lead Firm shall be responsible and jointly & severally liable under this RFP <p>Terms for:</p> <ul style="list-style-type: none"> ◦ The delivery of products & services ◦ Successful completion of this entire Project ◦ Compliance with the SLAs <ul style="list-style-type: none"> • Authorization by authorized signatories of JV Partner members authorizing the Lead Firm to bid on their behalf for this RFP |
| 2 | <p>The Firm (JV Partner) should be certified in all.</p> <ul style="list-style-type: none"> • CMMI Level 3 or above • ISO 9001:2008 or above – for Quality Process • ISO 20000:2011 or above for IT Service Management • ISO 27001:2005 or above for Information Security Management System | <p>Copy of the requisite certificates should be enclosed.</p> |
| 3 | <p>Board resolution / Power of attorney in favour of authorised signatory</p> | <p>Copy of Power of attorney with appropriate supporting documents</p> <p>Power of attorney in favour of the lead member</p> <p>In case of JV Partner, the members shall submit a power of attorney in favour of the lead member.</p> |
| 4 | <p>The Firm should have a positive net worth in each of last three (3) financial years (FY 2020-2021, FY 2021-2022, FY 2022-2023)</p> | <p>Certificate from the Statutory Auditor clearly stating the net worth</p> |
| 5 | <p>The Firm should have an average annual turnover of Rs.60Crore and above, in each of the last three (2020—21, 2021-22& 2022-23) audited financial years.</p> | <p>Financial turnover Statement from CA along with Profit & Loss statements</p> <p>Certificate from the statutory auditor clearly stating the total turnover.</p> |

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|-------|--|---|
| 6 | <p>The Firm shall have local office in Chennai.</p> <p>If Firm does not have a local office in Chennai, an Undertaking is required indicating willingness to open a local office in Chennai within 30 days of signing of the contract.</p> | <p>Copy of the Proof/Rental Agreement & GST be submitted along with office Pictures.</p> <p>Undertaking letter</p> <p>.</p> |
| 7 | <p>The Firm should have the project experience of development, implementation and maintenance of a workflow-based ERP/IT applications and portal implemented/ongoing in public or private sector in India over the last seven (7) years, indicating the works completed with their value and percentage of work completion along with the total contract value if on-going works. This excludes the cost of procurement, deployment, and maintenance of infrastructure.</p> <ul style="list-style-type: none"> • At least one (1) such project of value more than INR 10 Crore • At least two (2) such projects each of value more than INR 5 Crore • At least five (5) such projects each of value more than INR 2 Crore | <p>Copy of work order and Completion certificate(s) from the client (Completed or Ongoing) and Certification by Statutory Auditor or independent auditor (Completed with Value & other relevant parameters)</p> <p>Note: Copy of work order or contract agreement or client certificate or auditor certificate /statements should clearly mention the scope, project value and other relevant particulars for evaluation</p> |
| 8 | <p>The Firm should not be under a declaration of in-eligibility for corrupt, fraudulent or any other unethical business practices and should not be debarred or blacklisted by World Bank.</p> | <p>Undertaking on company's letter head signed by company's authorized signatory</p> |
| 9 | <p>The Firm should have financial capability to handle the services by mobilizing Rs.25 lakhs per month in advance to disburse payment to the resources deployed for at least Two months (Rs. 50 Lakhs) without awaiting payment from TNUHDB.</p> | <p>Any Scheduled Banker's certificate to this effect to be produced/ Declaration</p> |
| 10 | <p>The Firm should have the experience in documents digitization of at least 50 lakh pages during the last seven (7) years.</p> | <p>Scope of Work Document along with the detailed agreement copy. and Certificate(s) from the client related to Document Digitalization (Completed or phase completed) and Certification by Statutory Auditor or independent auditor (Completed or phase completed with Value & other relevant parameters)</p> |

| S. No | Eligibility Criteria | Supporting documents for fulfilling the Eligibility Criteria |
|-------|---|---|
| | | <p>Note:- Copy of work order or contract agreement or client certificate or auditor certificate /statements should clearly mention the scope, project value and other relevant particulars for evaluation.</p> |
| 11 | The Firm should have the experience in IT projects establishing Data Centre or Disaster Recovery Centre with facility management services of comparable scope and magnitude during the last seven (7) years from the date of submission of bid. | <p>Copy of work order and Completion certificate(s) from the client (Completed or phase completed) and Certification by Statutory Auditor or independent auditor (Completed with Value & other relevant parameters)</p> <p>Note:- Copy of work order or contract agreement or client certificate or auditor certificate /statements should clearly mention the scope, project value and other relevant particulars for evaluation.</p> |
| 12 | The Firm should have the experience in IT projects (completed) including setting up Local Area Network (LAN) infrastructure during the last seven (7) years from the date of submission of bid | <p>Copy of work order and Completion certificate(s) from the client (Completed) and Certification by Statutory Auditor or independent auditor (Completed with Value & other relevant parameters)</p> <p>Note:- Copy of work order or contract agreement or client certificate or auditor certificate /statements should clearly mention the scope, project value and other relevant particulars for evaluation</p> |

Note: Firms submitting documentation which are not in Indian rupees (contracts, work orders, certificates, etc.), in their EOIs, conversion of the local currency into Indian Rupees should be done to facilitate review of REOI using currency conversion rate of the date of advertisement of the REOI.

The Firm must provide the following additional details also:

1. Name, address, e-mail, telephone along with a note on the ownership, organizational structure, and core business area of the consulting firm.
2. A short write-up on technical and managerial capability of the firm for undertaking the assignment but without submission of individual key experts' bio data.

Note: Key Experts will not be evaluated at the short-listing stage of Eol.

Consultant firm may submit other documents considered important, which are not listed above, to justify general qualifications and qualifications relevant to the assignment.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's prevailing "Procurement Regulations for IPF Borrowers" July 2016, ("Procurement Regulations") as amended 20 November 2020, setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms to enhance their qualifications but should indicate clearly whether the association is in the form of a JV Partner and/or a sub-consultancy. In the case of a JV Partner, all the partners in the JV Partner shall be jointly and severally liable for the entire contract, if selected.

As per the Government of Tamil Nadu directions, all procurement activities should be processed through Government e-Procurement portal www.tntenders.gov.in.

The preferred Consulting firm will be selected in accordance with the Quality and Cost Based Selection (QCBS) method set out in the Procurement Regulations of World Bank.

Further information can be obtained at the address below during office hours i.e.10:00 AM to 5:45 PM. (Except holidays)

Expressions of interest must be delivered through e procurement portal on or before **12.02.2024** up to **11.00 AM Indian Standard Time**.

Attention:

Superintending Engineer,
Project Monitoring Unit - World Bank Project
Tamil Nadu Urban Habitat Development Board,
No.5, Kamarajar Salai,
Chennai – 600 005,
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Sd/-
Superintending Engineer,
PMU, TNUHDB